



The Neighborhood Navigator

A Quarterly Publication of the Neighborhood Services Division

April 2009

Jumping for joy is good exercise.

Joy is a flower that blooms when you do.

~Authors unknown

Red Light Camera Safety Program

The purpose of the red light program is to improve public safety by increasing enforcement of red light laws. The Insurance Institute for Highway Safety has found that red light camera enforcement, in conjunction with public awareness can modify driving behavior and has been shown to reduce red light violations and intersection crashes. The goal of the program is to reduce the number of right angle collisions and related injuries/fatalities citywide by at least 40% through the incremental expansion of automated photo and video cameras within the City of Kansas City.

What is a red light running violation?

A violation occurs when a motorist enters an intersection after the signal light has turned red. Motorists who are already in an intersection when the signal changes to red - while waiting to turn, for example - aren't red light running and are not ticketed. The fine is a \$100.00 ticket.

Are red light cameras considered a revenue source for the City?

The red light camera system is intended to change driver behavior and encourage safety ultimately reducing crimes and saving lives. The program will be funded by those drivers who refuse to stop at red lights and violate the City Ordinance. The

revenue generated from the program will go toward paying for the program. Additional revenue will be utilized for city services and public safety programs including traffic engineering improvements and traffic enforcement.

How were the intersections in the program selected?

Traffic studies performed by transportation engineers select sites to create the most immediate impact on red light related crashes and driver behavior. They will use police accident reports and constructed crash diagrams to identify intersections with red-light related crash trends. They also will select intersections with a high frequency of red-light violations using police red-light citation records and by making on site observations at high volume or congested intersections.

The intersection that is activated now is 39th Street and Southwest Traffic way. In Spring 2009 activations are for the following intersections: Wornall Road and 79th Street; 63rd Street and Prospect Avenue; 39th and Main streets; 19th and Walnut streets; and Southwest Traffic way and 27th Street.

INFORMATION

SERVICES

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Are you a Good Neighbor or a Neighborhood Hero?

Do you or someone you know promote neighborliness by bringing people together. Neighborliness is looking out for one another. It's sitting on the front porch, not the back porch. It's waving hello. It's bending down to tie the shoe of the 3 year old child who lives next door. Neighborliness is the sum of all the everyday things we do that make our neighborhoods a great place to live and raise children. Neighborliness leads to safer more vibrant neighborhoods. Studies show that when neighbors know and watch out for each other, there are fewer incidents of crime and higher likelihood that people will work together toward

a common goal. Like picking up loose debris or litter on the street or tackling tough issues that affect the neighborhood. Good neighbors focus on improving and creating neighborhood gardens and gathering spaces; neighborhood beautification and clean-up projects; volunteer projects in which community members identify and work together to build upon neighborhood strengths; and community events that attract others to participate. Nominate a good neighbor today. Call the 3-1-1 Action Center or send your nomination to ncs@kcmo.org or to actioncenter@kcmo.org with a subject line of "Good Neighbor Award".

The Community Leadership Program

The City of Kansas City, Missouri's Neighborhood and Community Services Department in partnership with Mid-America Regional Council's Government Training Institute (GTI) has created a community leadership development program for the City's nearly 300 neighborhood associations, their members and any resident of the City of Kansas City, Mo., who wants to commit to becoming a community leader. **The Community Leadership Program (CLP)** represents a new beginning for our community and we are quite excited to introduce to you its programming, instructors and coaches.

The CLP curriculum includes 5 separate certificate programs; each certificate program is comprised of five 2-hour sessions offered one evening a week from 6:30 to 8:30 p.m. for five consecutive weeks. These 2-hour sessions will be conducted at various community/civic centers throughout the City of Kansas City, MO.

Participants will be asked to attend the two core certificate programs (1. Personal Strengths 2. Facilitation) *as prerequisites* for the other three certificates programs. This allows the curriculum to build a foundation that will be used in the subsequent courses.

PERSONAL STRENGTHS CERTIFICATE PROGRAM

This is a personality inventory based on the theories of Carl Jung. The indicator is non-judgmental and allows us to gain an understanding of our personal preferences, particularly with respect to energy source, information gathering, decision-making and life-style/work blueprint.

It can be profoundly helpful as a practical tool for understanding and improving human relations in communities. To get along and communicate well with others, we have to understand ourselves as well as those with whom we interact.

FACILITATION SKILLS CERTIFICATE PROGRAM

Building community requires that groups of individuals come together to work on behalf of the whole. In a country built on individual performance, working as a collective is foreign to many of us.

Employing the technique of "facilitation" enables us to make this process easier for participants by providing support to accomplish objectives as well as encouraging others to share information, cooperate, achieve consensus and utilize conflict in a constructive manner. We can do this while maintaining neutrality around the eventual solution to our problem. Employing this skill enables us to function more effectively in our professional and personal lives, as well.

Who Should Participate?

The program is designed for any Kansas City, MO community member who can better serve their organizations by improving their leadership skills. Participants come from a wide variety of neighborhoods and community groups throughout the City, or those who are not currently members of a community group but who have a strong desire to become leaders in their communities.

Fee

The City of Kansas City, Missouri's Neighborhood and Community Services Department has funded the Community Leadership Program and there is no fee associated with participation, other than to be a resident of the City of Kansas City, Mo.

For more information or to register, please visit <http://www.marc.org/clp>, call 816.701.8216 or send an e-mail to clp@marc.org.



Community Leadership Program Schedule, Spring 2009

All Classes Meet from 6:30 to 8:30 p.m.

Bruce R. Watkins Center, 3700 Blue Parkway

Personal Strengths Certificate Program

Tuesdays, March 24, 31 & April 7, 14 & 21

Facilitation Certificate Program

Tuesdays, May 12, 19, 26 & June 2 & 9

Trailside Center, 9901 Holmes

Personal Strengths Certificate Program

Monday, April 20; Tuesday, April 28 & Mondays, May 4, 11 & 18

Facilitation Certificate Program

Mondays, June 8, 15 & 22, Tuesday, June 30 & Monday, July 6

Shoal Creek, 6801 N. Pleasant Valley Rd.

Personal Strengths Certificate Program

Thursdays, April 9, 16, 23 & 30 & May 7

Facilitation Certificate Program

Thursdays, May 28 & Jun 4, 11, 18 & 25

For more information, contact:

Beverly Wilson

816.701.8216

clp@marc.org



COMMUNITY

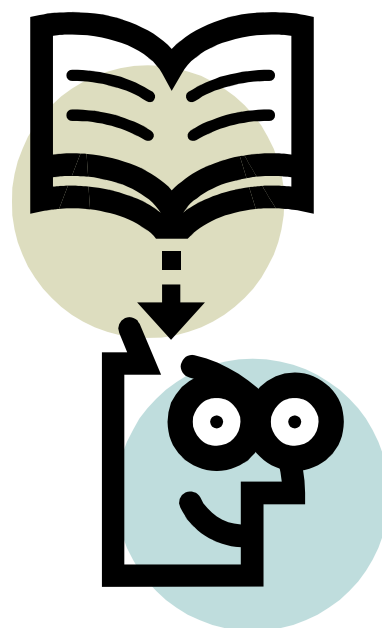
Support Your Local Library Branch!

Have you visited your local Kansas City public library branch recently? Did you know that the mission of the library is “**The Kansas City Public Library is a doorway to knowledge for all people in our community**”?

Philanthropy makes it possible for the Kansas City Public Library to deliver the best programs and services in the nation. Through your donations, volunteering and advocacy you champion the joys of reading, skill development, research and civic conversation. The L.H.Bluford Branch (3050 Prospect KCMO) Renovation Campaign has a challenge grant of **\$100,000** that has been issued by a donor **contingent on generating 100 donations** and **\$10,000 from the local Bluford community**.

Will you help?

There are many ways for you to make a difference! You may make a tax-deductible donation to support the Library today by mailing a check payable to Kansas City Public Library, 14 West 10th Street, KCMO 64105. <http://www.kclibrary.org/>



FUNDING

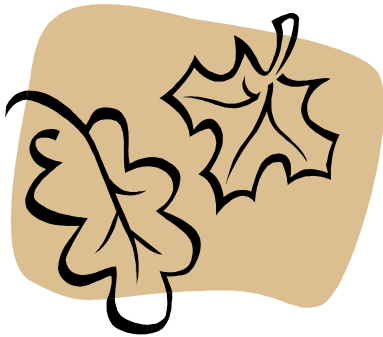
Spring 2009 Leaf and Brush Schedule

Did you know that any time you rake leaves, you're sneaking in some exercise? Just as you'd prepare for a trip to the gym, you need to ward off possible injury by taking precautions before you rake.

Here are some suggestions, courtesy of AARP:

Dress comfortably but in layers. You can peel off a jacket or sweatshirt as you start to get warm. To prevent muscle injury, do a light warm-up before you pick up the rake. Try taking a quick walk, bending and moving your limbs, or do some light stretches. Don't twist your back when you rake. Maintain good posture, and move your whole body rather than twisting to one side. Alternate which side of your body you're raking on to prevent an overuse injury. Drink plenty of water, and take breaks about every 10-15 minutes, especially if you don't normally get much exercise.

SERVICES



Central

Monday, April 20, 2009

Tuesday, April 21, 2009

Wednesday, April 22, 2009

Thursday, April 23, 2009

Friday, April 24, 2009

East and South

Monday, April 27, 2009

Tuesday, April 28, 2009

Wednesday, April 29, 2009

Thursday, April 30, 2009

Friday, May 1, 2009

North

Monday, May 4, 2009

Tuesday, May 5, 2009

Wednesday, May 6, 2009

Thursday, May 7, 2009

Friday, May 8, 2009

If sacks and bundles are not collected on the scheduled day, residents must call the **3-1-1** Action Center within 24 hours.

One Child, One Hour, One Day a Week!

Written by Shelly Bolling-Strickland, Volunteer Center Manager, United Way of Greater Kansas City

Students across the Kansas City area are gearing up for next month's MAP test. Yet, there are many children who are unable to comprehend the questions, or cannot read the questions at all. There is a nationally-recognized program located in our community dedicated to working with these children to ensure their success.

For over ten years, The Upper Room has sponsored a successful accelerated reading program designed to help first, second and third grade students from the Kansas City Missouri School District and area charter schools improve their reading scores and advance their reading and comprehension skills. A study by Johns Hopkins University conducted in the summer of 2007 found that students gained nearly nine months of instruction, made significant gains in their reading assessment scores by the end of the school year, held high attendance rates, one hundred percent parent and student approval, and maintained small class sizes.

Located in the Swope Corridor Renaissance neighborhood at 5930 Swope Parkway, they are leading the **One-To-One Challenge**, a charge to recruit one thousand tutors to work one on one with the students one hour a week between now and Friday, May 22.

Tutoring takes place Monday – Friday after school. No formal tutoring or teaching experience is needed; however, all tutors will need to complete a state background check form prior to volunteering.

Students are being tutored at 11 sites across Kansas City, including The Upper Room, East Hills Village and St. James Paseo United Methodist Church.

If you are interested in becoming a tutor or to request additional information about the program, please contact Colleen McEvoy at 913-339-8332 or mcevoy.colleen@gmail.com.

MENTORING

Public Housing Homeownership Program

Owning a home is a big part of the American Dream. The Public Housing Homeownership Program can help buy, maintain and keep your home. This program is designed to aid residents of Public Housing in the purchase of a home.

The Public Housing Homeownership Program's goal is to increase economic security for low-income families and communities by offering financial and technical support to make homes more accessible to them. This initiative is based on studies that show that those who own homes invest in their neighborhoods and communities to make them stronger and safer places to raise their families.

Homeownership offers great opportunity for self-sufficiency and the ultimate form of empowerment. There are four steps that have been developed and implemented as a model of an economic development program for public housing residents. Learn what the program offers by taking the first step and call HAKC Public Housing Case Manager, Linda May at 816.777.2911 or email lmay@hake.org for complete details.



Health Home Program and Save Energy Workshops

Would you like a **FREE** checkup
of your child's health and your home?

DO YOU?:

- Live in the Kansas City Metro area.
- Have a child with asthma, allergies, sinus problems, constant cough, or other constant health problems.
- Meet the HUD Median Family Income Guidelines

The FREE home checkup includes:

checking indoor air quality and ventilation, dust and allergen levels, moisture and mold, a household chemical survey, a home maintenance survey, and a home safety check up. **All families will receive a Healthy Home Cleaning Kit that includes a HEPA Vacuum, high quality furnace filters, and a set of healthy home cleaning supplies.**

The **Kansas City Safe & Healthy Home Partnership**
presents

The Healthy Home Program

Call the Healthy Home Program at:

816-235-6331

Enroll Now!

Healthy Homes...Healthier Children

"Save Energy, Save Money" Workshops

Metropolitan Energy Center is scheduling "Save Energy, Save Money" Workshops for neighborhood and civic organizations. Need a program for your neighborhood or civic organization meeting about a currently hot topic? Contact the Metropolitan Energy Center at 816-835-7593 to schedule a presentation by an expert in building science and efficient home performance. Get answers to your nagging questions about why your home is uncomfortable and your energy bills are high.

Community Services League Conducting Energy Education Workshops

Community Services League conducts energy education workshops for its clients throughout the Greater Kansas City metropolitan area. The workshops focus on low cost/no cost energy-saving measures. These workshops are available at no charge to civic organizations, church groups, senior citizen centers and others. Workshops can be scheduled by calling the Community Services League at 816-254-4100.



Dreamscape Makeover: Landscaping Contest

Win \$10,000 of sustainable landscaping!

Keep Kansas City Beautiful presents the second annual Dreamscape Makeover, and entry contest to win a \$10,000 sustainable landscape for your home, business or organization.

Creating a beautiful landscape at home can also build a greener future for your community. Why sustainable landscaping? A sustainable garden features indigenous and drought-resistant plants that thrive despite the temperature swings, high winds and uneven rainfalls in our region. These gardens conserve natural resources, create an attractive environment and require minimal fertilizer, pesticides and water.

Native plants have deep roots that increase water infiltration in the soil. Rain gardens collect excess storm water and help prevent overflows of city storm water/sewer systems. Disconnecting your downspout to fill a rain barrel conserves water and reduces your utility bill. Sustainable gardens attract butterflies, hummingbirds, and produce unique beauty your neighbors would envy.

The lucky winner of the 2009 Dreamscape Makeover will work with Michael Ashley & Associates to create a custom landscape design for your property. Materials and installation are contributed by our partners: Audrie Seeley & Co., Prairie and Wetland Center, Family Tree Nursery, Missouri Organic, House of Rocks and AGrand Ecofertilization.

Winner Nancy Mohr of Kansas City, Missouri was the grand prize winner of the first Dreamscape Makeover in 2008, transforming her front, side, and back yard into a beautiful oasis. In her words, "It was a once in a lifetime amazing experience: from being able to have a voice in the architect's plans, to helping in the every-day-overhauling of the yard, to enjoying the end result.....and I am still enjoying it!"

Only 1500 tickets are available between March 26 and July 1. How do you enter the contest? We suggest a donation of \$25 per ticket, or 5 tickets for \$100. Your donation will support KKCB's beautification program. Ticket order request forms will be available online at www.kkcb.org. Download and mail in your request form with the suggested, tax-deductible donation, and we'll send your tickets! Or, call 816-561-1086 to get more information.

Ticket distribution is limited to the counties of Cass, Clay, Jackson and Platte in Missouri, and Johnson and Wyandotte counties in Kansas. No purchase necessary. A complete list of all rules governing the entry contest can be found at <http://www.kkcb.org>.



Neighborhood Services Division

The mission of the neighborhood services division is to empower neighborhoods and other community groups by providing problem solving through facilitation, collaboration and education.

Community Action Network (CAN) Centers

- Administer funds to host neighborhood organization and to support the neighborhood development activities of 7 neighborhood service centers.

Neighborhood Services

- Staff support for the Kansas City Neighborhood Advisory Council
- Coordinate neighborhood association's monthly newsletter and flyer printing
- Provide support and information to the City's registered neighborhood and community groups via mailings, quarterly newsletters and emails
- Assist new neighborhood and community groups to organize and become registered with the City. Help new groups to understand applicable laws, regulations and covenants, write or amend by-laws and hold elections
- Support resident initiatives to address neighborhood needs and priorities through attendance at neighborhood meetings and by providing citizens with information on City policies, programs and services
- Provide recognition for successful examples of neighborhood leadership through the implementation of the Good Neighbor Award program
- Facilitate neighborhood and community meetings and forums
- Manage and maintain neighborhood and community group database
- Serve as liaison to community boards, committees and task forces
- Maintain a continuous city presence at community and neighborhood meetings and events
- Perform Neighborhood Block Watch Training to new and existing groups
- Administer various neighborhood services contracts
- Perform Missouri Neighborhood Assistance Program Tax Credit project reviews
- Administer Justice Administration Grant



The Neighborhood Stabilization Program

HUD's new Neighborhood Stabilization Program (www.hud.gov/nsp) is providing emergency assistance to the City of Kansas City to acquire and redevelop foreclosed properties that might otherwise become sources of abandonment and blight within the communities. The Neighborhood Stabilization Program (NSP) grant is used to purchase foreclosed or abandoned homes and to rehabilitate, resell, or redevelop these homes in order to stabilize neighborhoods and curtail the decline of house values of neighboring homes. The program is authorized under Title III of the Housing and Economic Recovery Act of 2008.

On July 30, 2008, President Bush signed into law the Housing and Economic Recovery Act of 2008 to address the severe housing crisis. Title III of the Act appropriates \$3.92 billion of grant funds under the Neighborhood Stabilization Program for states and local governments to purchase and redevelop abandoned or foreclosed properties. The Housing and Economic Recovery Act of 2008 directed the United States Department of Housing and Urban Development to target funding to areas with the greatest needs based on the extent of foreclosures, subprime mortgages, and mortgage delinquencies and defaults. The Federal Notice, which was released on September 30th, provides information regarding method of allocation, program requirements, application procedures, and waivers granted.

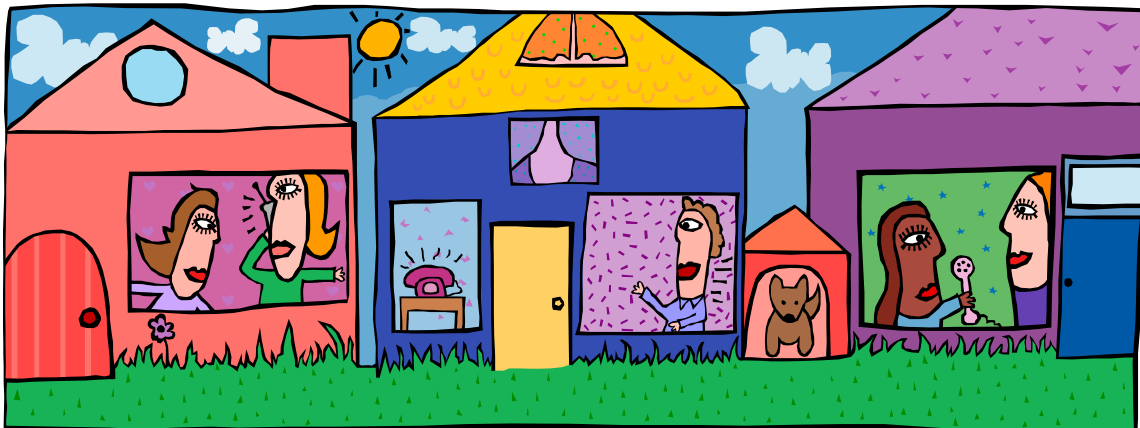
Kansas City has been awarded \$7,323,734. This initiative was set up to address the excess of foreclosed properties in communities across the United States. The City of Kansas City proposes to provide money quickly and efficiently to local non-profit organizations to purchase foreclosed properties and offer them for sale to qualified low- and moderate-income families on affordable terms. Proceeds from the sale would be used to purchase additional properties, thus multiplying the purchasing power provided by this new fund.

Congress was very clear that there is an urgency to deal with a national housing crisis and has provided under the Act that the funds be put to work quickly. Grantees have 18 months to obligate these funds, and four years to spend them. In some areas, this level of federal funding will be unprecedented, so the United States Department of Housing and Urban Development will help these communities implement their programs.

Eligible uses for the funds include:

- Buying foreclosed homes
- Buying land and property
- Demolishing or rehabilitating abandoned properties
- Offering down payment and closing cost assistance to low- to moderate- income homebuyers
- Creating "land banks" to assemble, temporarily manage, and dispose of vacant land for the purpose of stabilizing neighborhoods and encouraging e-use or redevelopment of property

But we are not without reasonable options. The NSP funding provides one targeted way of accomplishing multiple important goals: Housing price stability, community preservation, and an increase in the stock of housing within reach of average Kansas City's working families. Sensible action now can restore confidence to markets and stability to neighborhoods.



Homeless Student Services

Kansas City, Missouri School District

Homeless Program

The State of Missouri requires every school district to coordinate homeless student services. Homeless Student Services assures that homeless students are provided the same free public education as is provided to other children and youth. The District's services for over 1,000 homeless students include:

- **Assist with immediate enrollment of homeless children and youth and provide assistance with obtaining academic and medical records**
- **Provide/arrange school transportation to school/district of choice**
- **Disseminate public notice of educational rights of homeless children and youth**
- **Arrange special tutoring and education services for students outside the school day**
- **Assist families in obtaining medical insurance and services**
- **Coordinate school related activities with homeless shelters and agencies**

The Program's Mission

As a liaison between education and medical or socially at-risk students, the department provides comprehensive school based support services in health education, preventive health care, intervention, and treatment, truancy, case management and referral services for all District students.

The department has eighty-six staff members. Staff includes Administrative Support, At-Risk Specialists, Parent School Liaisons, and Medical Staff. The department's enhancement objectives are to continue to meet the medical and social needs of students.

This includes expanding mental health services. Staff training needs include updates in the area of pediatric and adolescent medicine, socially at-risk students, and mental health services. The department's programs are evaluated according to grant and state requirements for school health services. Life Skills Education has a parent component where the parent is required to read and plan family meetings and one-on-one conversations with their child.

- **School District Administrative Claiming Program (SDAC)**
- **Nursing Services**
- **Homeless Student Services**
- **Life Skills Education**
- **At-Risk Student Support Services (Life Skills Education)**
- **Truancy Diversion Program**
- **Special Health Projects**

For more information, contact the KCMSD Homeless Program at 816-418-8640 between 8:00 a.m. and 4:00 p.m.

May 1, 2009 deadline for Kansas City, Missouri Scholarship Fund

The Port Authority, through development agreements with the operators of certain casino gaming operations, has obtained commitments from those operators to make annual contributions for a period of 10 years to fund a scholarship grant program. The result of this agreement is a scholarship fund that will provide scholarships to Kansas City, Mo., residents who are pursuing educational opportunities at accredited or certified colleges, universities and vocational/technical schools.

In order to be eligible for the scholarship, the student must be a high school graduate or have a GED equivalent, shall be seventeen 17-25 years of age at the beginning of the term for which assistance is paid. The applicant shall be a resident of Kansas City, Mo., residing in a household which has a total annual income which is 80 percent or less than the median income of Kansas City, Mo., households as determined by the U.S. Department of Housing and Urban Development and adjusted for household size (see attached guide sheet). Applicants, as a part of their application, must submit a 300-word maximum essay and a copy of their high school transcript or GED certificate. Also, the most recent copy of all 1040EZ, 1040A or 1040 Internal Revenue Service forms filed by all members of the household must be submitted with the application (if you did not file taxes for the previous year, you must submit an IRS Transcript - to request this form call IRS at 800-829-1040). The copy sent to the Community Foundation must be signed or, if e-filed, a copy of the receipt must be attached. Students awarded scholarship aid must maintain full time status at the institution attended and must remain in academic good standing, as determined by the institution attended, to continue to receive scholarship aid.

The amount awarded is a minimum of \$1,000 per academic year (\$500 per semester). Aid shall be used for tuition, books, room and board, and activity fees at the university of attendance.

For more information and an application please contact Greater Kansas City Community Foundation ,1055 Broadway, Suite 130, KCMO 64105. Their telephone number is 816-842-0944, or you may visit their webpage at <http://www.kcmo.org/manager.nsf/web/yth-scholarfund>



2009 Block Watch Training Sessions

Do you exemplify your neighborhood's willingness to start positive relationships with law enforcement, community leaders, and others? Do you want to use that willingness and energy to benefit the area you live in through the formation of Neighborhood Watch groups?

Preventing burglaries and other neighborhood crimes through citizen involvement and partnerships with law enforcement is the goal of the Neighborhood Watch concept. Boris the Burglar[®] represents the threat of burglaries, vandalism, and other neighborhood crimes. This threat is one of the motivating factors for the formation of Neighborhood Watch groups.

The Neighborhood Services Division is offering its two-hour training sessions again on neighborhood block watch training. These sessions are free to all residents of Kansas City, Mo. Who wish to attend.

Groups that send three or more people to a Neighborhood Services Division training session (this year or in the past) will qualify to receive free neighborhood watch signs; all sessions are identical, residents need only attend one to qualify.. These 12"x18" signs have the familiar Boris the Burglar[®] logo on them and will be posted by the City's Public Works Department as soon as possible.

Spring/Summer 2009 Block Watch Training Schedule

Saturday, April 25	1-3 p.m.	Marlborough Community Center 8200 Paseo
Wednesday, May 27	1-3 p.m.	Old Northeast, Inc. 6612 Independence Ave.
Thursday, June 25	6:30-8:30 p.m.	Trailside FOCUS Center 9901 Holmes Rd.

More sessions will be announced in our next newsletter.



For more information about block watch training or to pre-register, contact the Neighborhood and Community Services Department at (816) 513-3200 or via solutions_ncsd@kcmo.org.



The City of Kansas City, MO
Neighborhood and Community
Services Department

Neighborhood Services Division

City Hall, 414 East 12th Street, Fourth Floor,
west side, Kansas City, MO 64106
Office Hours: Monday-Friday, 9:00 am– 5:00 pm

Email: Solutions_NCSD@kcmo.org

Fax: 816-513-3201

Neighborhood Services Division staff:

Deletta Dean, Division Manager

816-513-3220, deletta_dean@kcmo.org

David Reynolds, Community Safety Coordinator

816-513-3235, david_reynolds@kcmo.org

Venessa Huskey Wates, Community Liaison

816-513-3019, venessa_wates@kcmo.org

TaWana Woodard, Community Liaison

816-513-3229, tawana_woodard@kcmo.org

“Happiness is when what you think, what you say, and what you do are in harmony”. ~Mahatma Gandhi



Call the 3-1-1 Action Center to report pot holes, missed trash, street light out, malfunction traffic signals, water main breaks and to nominate your “good neighbor”. You can also fill out a service request online at <http://www.kcmo.org/action>.



9-1-1 is the phone number for police, fire, and medical emergencies; everyone seems to know that by now. But what you may not know is what *constitutes* an emergency, and what doesn't.

- If it will make **any** difference how fast help gets there, don't hesitate to call 9-1-1! A crime in progress or a dangerous situation always calls for the fastest possible response.
- Different types of emergency calls will receive different prioritization, depending on what the risk is to people or property. Don't panic if the dispatcher is asking you lots of questions; they will often have started routing someone your way and then continue to pass on information while they talk to you.



Do you have what it takes to volunteer?

Invest your time with UNITED WAY'S Ready to Serve Volunteer Program.

A nationwide volunteer program, RSVP invites you to use your life experience and skills to answer the call of your neighbors in need. Giving anywhere from four to 40 hours per week, RSVP volunteers help solve serious problems in the community.

For more information please visit <http://uwgkc.org> or call Betsy Phillips at 816-559-4668.



Know what's below.
Call before you dig.

Building a deck? Planting a tree? Installing a mailbox? 811 is the new number you should call before you begin any digging project.

811 was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. Every digging job – even small projects like planting trees or shrubs.

If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service, and potentially be responsible for fines and repair costs. Visit <http://www.call811.com/> for more information on this new service.